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September 7, 2015
AZ CORP COMMISSION
DOCKET CONTROL

Jerry & LaRee DeBusk

2115 W. Verde West DR

Camp Verde, AZ 86322

Arizona Corporate Commission

Consumer Services Section

1200 West Washington ST

Phoenix, AZ 85007

ORIGINAL

Arizona Corporation Commission

DOCKETED

SEP 16 2015

DOCKETED BY

RE: Docket #I-02274A-15-0285; Verde West Irrigation

Attn: Corporate Commission Staff

We received a letter on September 5, 2015 from Verde West Irrigation Co. Verde West Irrigation Company is requesting an emergency rate increase to recover costs of repairs to its water system.

We are apposed to the rate increase. Here are a few reasons why:

1. We have lived in the Verde West Sub-division for 3 irrigating seasons. In June 2013 we were without irrigation water for 2 weeks. In June 2014 we were without irrigation water for 1 week. In 2015 we were without irrigation water for 2 weeks in May, and the entire months of June and July. June is the most crucial month of the year for us to get water, and every June there seems to be an issue with the irrigation system.
2. In May of this year, the first major issue happened, there was a broken mainline pipe; Mr. Bullard knew about the broken pipe, however, it took 1 week to get the pipe fixed. We were told it took so long, because the pipe had water in it: No Urgency!
3. Also in May of this year, there was a broken pipe on a participant's private property. The pipe was not getting fixed. We called Mr. Bullard to let him know about the pipe. Mr. Bullard thought the broken pipe had been fixed. We spoke with Don Ferguson, the maintenance person. Don informed us that he would fix the broken pipe when he gets around to it. Again No Urgency!
4. A couple of days after the broken pipe had been fixed, the pump went out. After 3 days of no water, we called Carl (The Ditch Rider). Carl informed us the pump went out. Than another

he was waiting for the pump company to call him back. I replied isn't there anyone else in Arizona that works on pumps. Carl said it is the only pump company we use unless you have \$20,000 to buy a new brand new pump. I told Carl, the only thing I want is water. I don't want to buy a pump. Again, No Urgency! After getting nowhere with Carl (the Ditch Rider) I called Mr. Bullard. He told me the pump was going to be worked on that following Monday. It was Wednesday before anyone looked at the pump.

5. We finally got water flowing on Aug 21, 2015. Two days later, no water once again. We contacted Mr. Bullard VIA TEXT. Mr. Bullard told me we were not getting water because the pond needed to be filled. We (Jerry & LaRee DeBusk) have pictures of the ditch showing that the water to the pond is shut off in the early evening and turned back on in the morning. This is a time when the pump should have been running until the pond was full.
6. In the month of September, we had no water from 9:30 am 9/4 through 9/14.

We own 5.5 acres. We pay irrigation fees on 5 acres. We have been trying to irrigate about 2.5-3 acres. We have spent approximately \$10,000 on an irrigation system (to irrigate at least 4 acres); spending \$1750 per year for irrigation water, and for 2.5 months during the hottest time of the year, we have no water. We had about \$300 in grass seed die, and we have had to buy hay for our horses through the summer; no grass. So who is going to pay our emergency debt fee.

Mr. Bullard is paid a fee from each Verde West Irrigation participant regardless if we, the participants, receive water or not. There is absolutely no urgency for Mr. Bullard to make sure the irrigation water is flowing, as we are still obligated to pay. We were also told by one of the Commissions advocates that Verde West Irrigation Co. charges the highest fee amount the state of Arizona allows.

Why would Mr. Bullard need an emergency increase paid to him? Why isn't there reserve funds in place to take care of issues such as the pump needing maintenance on occasion.

Another question for the commission. If one of the participants chooses to discontinue receiving irrigation water and in the future decides to irrigate once again, is Mr. Bullard obligated by law to reconnect irrigation water to the participant.

We sincerely hope you take our concerns into consideration.

Sincerely,



Jerry & LaRee DeBusk

PS: Verde West Irrigation does not notify the participants when the water gets turned off or there is a leak in a pipe, etc. Nor does the participants get any updates of when the water will be available. If we don't initiate a phone call or text, we would have no clue what is going on. We would appreciate some form of correspondence when there is a problem with the irrigation system.

Verde West Irrigation Participants

Camp Verde, AZ 86322

September 7, 2015

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1200 West Washington ST

Phoenix, AZ 85007

RE: Docket #I-02274A-15-0285; Verde West Irrigation

Attn: Corporate Commission Staff

We the Participants of the Verde West Irrigation System are NOT in favor of an Emergency Rate Increase.

We, the irrigation participants were out of water for nearly 3 months this year due to a broken pump and broken pipes. Once the pump was fixed and everything in working order, we were still unable to get sufficient amounts of water, as Dane Bullard will not leave the pump running in order to fill the pond.

We are at the highest rate at this time. It is Verde West Irrigation Companies responsibility to have money set aside for repairs. Verde West Irrigation should also consider having a spare pump on hand so when the pump is having an issue, we, the participants are still provided the water and the service we pay for through the year. Verde West Irrigation has been owned by the Bullard family; signed a CC&N to provide water on 12/31/1975, for 40 years. We do not consider the pump burning out once in 40 years an emergency.

Respectfully yours,

Laura F Holgate Ralph C. Holgate

The Verde West Irrigation Participants

*OVER
Please →*

RE: # 1-02274A-15-0285

To the Corporation Commission Staff,

My disabled Veteran husband and I are living on a very FIXED income. Adding a higher water bill to our already increasing utility bills will cause undue stress on us. Where does the responsibility of this company lie? Are they not responsible to maintain their own equipment? Or to have insurance?

They seem to have been having trouble getting reliable service to us for quite some time. We have only had about 15 days of water this summer.

We are already paying 3 times more than we were told the bill would be when we bought this home. We fear that another rate increase will make any sale of this property much more difficult. It will decrease the sale ability of our home.

We appreciate you hearing us out.

Sincerely,

A handwritten signature in cursive script that reads "Laura Holgate". The signature is written in dark ink and is positioned below the word "Sincerely,".

Ralph and Laura Holgate

2210 W. Westward Dr. C.V. AZ 86322

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The Verde West Irrigation Participants

Participant signatures & address on back of this document.

Lakee DeBusk

Lakee DeBusk

2115 W. Verde West DR

Jerry DeBusk

Jerry DeBusk

2115 W Verde West DR

Aimee Johannes

Avril Johannes

2095 W Verde W DR

Robert L. McBride

Robert L. McBride

2085 W. VERDE WEST DR.

Charles E Allen

Charles E Allen

2065 W Verde W DR.

Jared Webster

2103 W. WESTWARD DR. CAMP VERDE

Steven Gavis

2185 W Verde West DR Camp Verde

Ralph L. Powers

2235 VERDE

WEST DR.

CAMP VERDE

AZ 86322

Elsie L. Dunn

ELSIE DUNN

2270 VERDE WEST DR.

CAMP VERDE, AZ 86322

Virginia S. Cox

2120 Verde

AZ

Karl Sundberg

2060 W VERDE WEST DR CAMP VERDE

AZ

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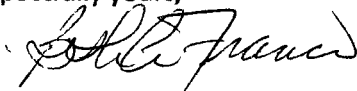
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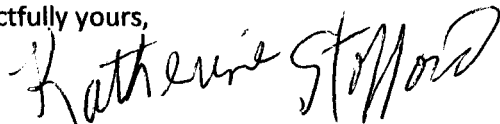
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The Verde West Irrigation Participants

over for comments

Questions

- ① Utility yes or no - does he carry liability insurance for our losses - Can we file against him?
- ② did he or can he sell the pond that water is pumped from and then leave us without irrigation, even tho our deeds say the pond comes with irrigation.
- ③ Has his business been audited to see what he pays for and used for personal income on taxes and those he employs, while not keeping the business maintained and equipment kept in working condition before water season starts in March but thru Sept 30th.
- ④ Those that supposed to work for him (ie) billing, maintaining equipment and checking water level & pumping - paid \$ for those hours but do they work every day or by hour at \$15 hour? as part of his expense.
- ⑤ Lots of lost plants / trees / shrubs because no maintenance except in irrigation

Petition Summary: Docket #1-02274A-15-0285; Verde West Irrigation

Action Petitioned For: We the undersigned are concerned citizens who urge this Commission to act now in regarding a rate increase by the Verde West Irrigation System. We the participants that receive the irrigation and pay high fees for said water ask that you do not regard the action by Verde West Irrigation as a need for an emergency rate increase. Verde West Irrigation System has over the years neglected their responsibility in maintaining the irrigation system to its full intent: supplying water through the pumps, pipes, and pond to said participants.

Date	Signature	Printed Name	Address
9-8-15	Jean Lay	JEAN LAY	2170 W. Westward Dr
9-8-15	Ralph & Laura Holgate	Holgate	2210 W. Westward Dr
9-8-15	Delmar C. Peterson	DC Peterson	2253 W. Westward Dr
9-8-15	Kevin Peterson	KEVIN PETERSON	2253 W. Westward Dr
9/8/15	Ronald L Caldwell	Ronald L Caldwell	2260 W Westward Dr.
9/8/15	Alton W. Wright	ALTON WRIGHT	2333 W WESTWARD DR
9/8/15	William D. Houston	WILLIAM D. HOUSTON	2486 N. LA GRANDE
9/8/15	Warren N. Harris	WARREN N. HARRIS	2363 N. LA GRANDE ^{Camp Verde AZ 8632}
9-8-15	David Boily	DAVID BOILY	2423 N. LA GRANDE ^{Camp Verde AZ 8632}
9-8-15	Deborah Boiling	Deborah Boiling	2426 N. La Grande Dr ^{Camp Verde AZ 8632}
9-8-15	Byron Phillips	BYRON PHILLIPS	2426 N. La Grande Dr ^{Camp Verde AZ 8632}
9-8-15	Ruth L. Parker	RUTH L. PARKER	2433 N. LA GRANDE DR ^{Camp Verde AZ 8632}

Date	Signature	Printed Name	Address
9/8	Alice Lukosik	Alice Lukosik	2483 N. La Grande Dr
9/8	Eugene C. Reeves	EUGENE C. REEVES	2386 N La Grande Dr.
9/8	Sherrin Langston	Sherrin Langston	2383 N La Grande Dr
9/8	Kathy McNaughton	Kathy McNaughton	2357 N La Grande Dr
9/8	Carolyn A. Weiss	CAROLYN A. WEISS	2358 N La Grande Dr.
9/8	Sandra Montiel	Sandra Montiel	2367 La Grande Dr.
9/8	Fred Montiel	FRED MONTIEL	2367 La Grande Dr.
9/8	Doreen Dolan	Doreen Dolan	2368 La Grande Dr.
9-8	Kurt Meyer Schmidt	KURT MEYER SCHMIDT	2428 LA GRANDE
9-8	John Murphy	John Murphy	2587 WEST LA GRANDE
9-8	James H. Reed	JAMES H. REED	2417 LA GRANDE
9-8	Jean Robert Lampagne	Jean Robert Lampagne	2477 La Grande
	Mary White	Mary White	2477 La Grande
9-8	Jeanne Roger Gauthier	Jeanne Roger Gauthier	2290 WESTWARD Dr Camp Verde
9-9	Patricia A. Blowers	PATRICIA A. BLOWERS	2287 W Newton Dr Camp Verde
9-9	Anaconda Medina	Anaconda Medina	2558 N La Grande
9-9	Shane Bennett	Shane Bennett	2597 La Grande Ave
9-9-15	Florence Roundtree	FLORENCE ROUNDTREE	2528 LA GRANDE DR

[illegible]